32

# National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey Key Indicator - 2.7.1 Under Criterion II of Teaching – Learning and Evaluation

#### **Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

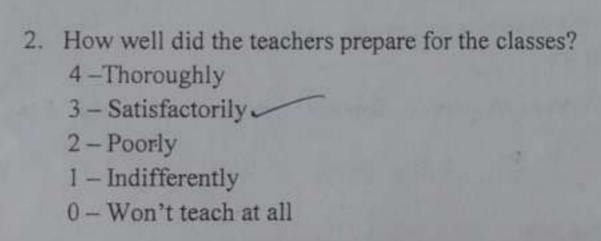
| A) Please confirm this is the first and only time you answer this survey.  |                 |
|--|-----------------|
| a) Yes b) No   |                 |
| B) Age: 23 C) College Name: Mansyman Border Mrec   | correcte (MBAC) |
| D) Gender: a) Female D b) Male C) Transgender  |                 |
| E) What degree program are you pursuing now?  a) Bachelor's  b) Master's  c) MPhil  d) Doctorate  e) Other (   |                 |
| F) What subject area are you currently pursuing?  a) Arts  b) Commerce  c) Science  d) Professional  e) Other: (   |                 |
| Instruction to the contract of |                 |

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

| 1. | How much of the syllabus was covered in the class? |
|----|--|
|    | 4 - 85 to 100%                                     |
|    | 3 - 70 to 84%                                      |
|    | 2 - 55 to 69%                                      |
|    | 1-30 to 54%  |
|    | 0 -Below 30%                                       |



- 3. How well were the teachers able to communicate?
  4 Always effective
  3 Sometimes effective
  2 Just satisfactorily
  1 Generally ineffective
  0 Very poor communication
- 4. The teacher's approach to teaching can best be described as

  4- Excellent

  3 Very good

  2 Good

  1 Fair

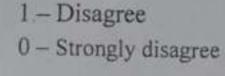
  0- Poor

| 5. Fairness of the internal evaluation process by the teacher  | rs.  |
|--|--|
| 5. Fairness of the internal evaluation of the in |  |
| 3 – Usually fair   |  |
| 2 – Sometimes unfair   |  |
| 1 – Usually unfair   |  |
| 0- Unfair  |  |
| U- Ulian   |  |
|  |  |
| 6. Was your performance in assignments discussed with y  | ou?  |
| 6. Was your performance in assignment of the first of the |  |
| 3 – Usually  |  |
| 2 – Occasionally/Sometimes   |  |
|  |  |
| 1 – Rarely   |  |
| 0- Never   |  |
|  | Gald visit                                   |
| 7. The institute takes active interest in promoting in   | nternship, student exchange, neid visit      |
| 7. The institute taxes active institute active institute active institute active institute active institute active |  |
| opportunities for students.  |  |
| 4 – Regularly  |  |
| 3 – Often  |  |
| 2 – Sometimes  |  |
| 1 - Rarely   |  |
| 0- Never   | and and                                      |
| 8. The teaching and mentoring process in your institut   | ion facilitates you in cognitive, social and |
| 8. The teaching and mentoring process  |  |
| emotional growth.  |  |
| 4 - Significantly  |  |
| 3 – Very well V  |  |
| 2 – Moderately   |  |
| 1 – Marginally   |  |
| 0- Not at all  |  |
|  |  |
| 9. The institution provides multiple opportunities to le   | earn and grow.                               |
| 9. The institution provides multiple opposition  |  |
| 4 – Strongly agree   |  |
| 3 – Agree  |  |
| 2 – Neutral  |  |
| 1 – Disagree   |  |
| 0- Strongly disagree   |  |
|  |  |

Page 3

| 10. Teachers inform you about you outcomes. | ur expected competencies, course outcomes and programm   |
|---|--|
| 4 – Every time                              |  |
| 3 – Usually                                 |  |
| 2- Occasionally/Somet                       | imes   |
| 1 – Rarely                                  | inics  |
| 0- Never                                    |  |
|   |  |
| 11. Your mentor does a necessary fo         | llow-up with an assigned task to you.  |
| 4 – Every time —                            |  |
| 3 – Usually                                 | The same of the sa |
| 2 - Occasionally/Somet                      | imes   |
| 1 - Rarely                                  |  |
| 0 – I don't have a mento                    | or   |
| 12. The teachers illustrate the concep      | ots through examples and applications.   |
| 4 – Every time                              |  |
| 3 – Usually                                 |  |
| 2 - Occasionally/Some                       | times —  |
| 1-Rarely                                    |  |
| 0 – Never                                   |  |
| 12 77 . 1 . 1 . 1 . 1                       |  |
| challenges.                                 | engths and encourage you with providing right level of   |
| 4-Fully                                     |  |
| 3 – Reasonably                              |  |
| 2 - Partially                               |  |
| 1 – Slightly                                |  |
| 0– Unable to                                |  |
| 14. Teachers are able to identify you       | r weaknesses and help you to overcome them.  |
| 4 – Every time                              |  |
| 3 – Usually                                 |  |
| 2 – Occasionally/Someti                     | mes —  |
| 1 – Rarely                                  |  |
| 0 – Never                                   |  |

| 15. The institution makes effort to engage students in the quality improvement of the teaching learning process. | ne monitoring, review and continuous |
|--|--------------------------------------|
| 4 - Strongly agree *   |                                      |
| 3-Agree -  |                                      |
| 2 – Neutral  |                                      |



- 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
  - 4 To a great extent
  - 3 Moderate
  - 2 Some what
  - 1 Very little
  - 0 Not at all
- 17. Teachers encourage you to participate in extracurricular activities.
  - 4 Strongly agree
  - 3 Agree L
  - 2 Neutral
  - 1 Disagree
  - 0 Strongly disagree
- 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
  - 4 To a great extent
  - 3 Moderate -
  - 2 Some what
  - 1 Very little
  - 0 Not at all
- 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
  - 4 Above 90%
  - 3 70 89%
  - 2 50 69%
  - 1-30-49%
  - 0 Below 29% \_\_\_

- 20. The overall quality of teaching-learning process in your institute is very good.
  - 4 -Strongly agree \\_
  - 3 Agree
  - 2 Neutral
  - 1 Disagree
  - 0 Strongly disagree
  - 21. Give three observation / suggestions to improve the overall teaching learning experience in your institution.
    - a) I want to maintain or improve the to process of teaching.

      b) Availibility of at lost a minimism books required by by Student in library.

      c) I want to suppost that the institutions though have more positive programmes.

+35

21/02/19

# National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey Key Indicator - 2.7.1 Under Criterion II of Teaching – Learning and Evaluation

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| A) Please confirm this is the first and only time you answer this survey.  a) Yes  b) No                         |
|--|
| B) Age: 23 C) College Name: Maw Syntam Borott Asea College   |
| D) Gender: a) Female  b) Male  c) Transgender  |
| E) What degree program are you pursuing now?  a) Bachelor's  b) Master's  c) MPhil  d) Doctorate  e) Other (     |
| F) What subject area are you currently pursuing?  a) Arts  b) Commerce  c) Science  d) Professional  e) Other: ( |

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#### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

- How much of the syllabus was covered in the class?
   4 85 to 100%
   3 70 to 84%
   2 55 to 69%
  - 0 -Below 30%

1-30 to 54% ~

- 2. How well did the teachers prepare for the classes?
  - 4 -Thoroughly
  - 3 Satisfactorily \_\_
  - 2 Poorly
  - 1 Indifferently
  - 0 Won't teach at all
- 3. How well were the teachers able to communicate?
  - 4 Always effective \_\_\_
  - 3 Sometimes effective
  - 2 Just satisfactorily
  - 1- Generally ineffective
  - 0- Very poor communication
- 4. The teacher's approach to teaching can best be described as
  - 4- Excellent L
  - 3 Very good
  - 2-Good
  - 1 Fair
  - 0-Poor

| 5.  | Fairness of the internal evaluation process by the teachers.                                    |
|-----|---|
|     | 4 – Always fair   |
|     | 3 – Usually fair  |
|     | 2 – Sometimes unfair  |
|     | 1 – Usually unfair  |
|     | 0- Unfair   |
|     |   |
|     |   |
| 6.  | Was your performance in assignments discussed with you?   |
| 200 | 4 – Every time  |
|     | 3 – Usually   |
|     | 2 - Occasionally/Sometimes  |
|     | 1 – Rarely  |
|     | 0- Never  |
|     | U TICICI  |
|     |   |
| 7   | The institute takes active interest in promoting internship, student exchange, field visit      |
| 17  | opportunities for students.   |
|     | 4 – Regularly   |
|     | 3 – Often   |
|     | 2 – Sometimes   |
|     | 1 – Rarely  |
|     | 0- Never  |
|     | 0- INEVEL   |
| D   | The teaching and mentoring process in your institution facilitates you in cognitive, social and |
| 0.  |   |
|     | Chiotional growth.  |
|     | 4 – Significantly 3 – Very well   |
|     |   |
|     | 2 – Moderately  |
|     | 1 – Marginally  |
|     | 0- Not at all   |
|     |   |
| 0   | The institution associates multiple enportunities to learn and grow                             |
| 9.  | The institution provides multiple opportunities to learn and grow.                              |
|     | 4 – Strongly agree  |
|     | 3 – Agree   |
|     | 2 – Neutral   |
|     | 1 – Disagree  |
|     | 0- Strongly disagree  |

| 0. Teac | hers inform you about your expected competencies, course outcomes and program  | nme |
|---------|--|-----|
|         | omes.  |     |
|         | 4 – Every time   |     |
|         | 3 – Usually  |     |
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|         | 1 – Rarely   |     |
|         | 0- Never   |     |
| 11. You | r mentor does a necessary follow-up with an assigned task to you.  |     |
|         | 4 – Every time   |     |
|         | 3 – Usually  |     |
|         | 2 – Occasionally/Sometimes   | 8.  |
|         | 1 - Rarely   |     |
|         | 0 – I don't have a mentor  |     |
| 12. The | teachers illustrate the concepts through examples and applications.  |     |
|         | 4 - Every time   |     |
|         | 3 – Usually  |     |
|         | 2 – Occasionally/Sometimes   |     |
|         | 1– Rarely  |     |
|         | 0 – Never  |     |
| 13 The  | teachers identify your strengths and encourage you with providing right level  | of  |
|         | llenges.   |     |
| Ona     | 4 – Fully  |     |
|         | 3 – Reasonably   |     |
|         | 2 - Partially  |     |
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|         | 0 – Never  |     |
|         | THE RESIDENCE OF THE PARTY OF T |     |
|         |  |     |

- 15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
  - 4 Strongly agree
  - 3 Agree
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- 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
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a) to explainable lesson.

b) Strick eller aftendance

o) Good Staching.

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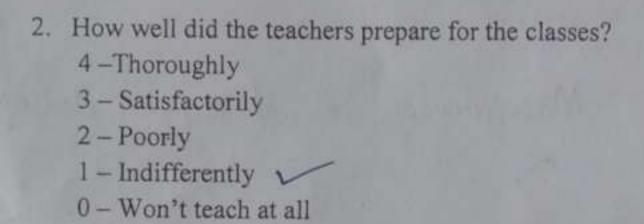
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|---|--|
|   | order Area College   |
| D) Gender: a) Female ( b) Male ( c) Transgender                                       |  |
| E) What degree program are you pursuing now?  |  |
| a) Bachelor's  b) Master's  c) MPhil  |  |
| d) Doctorate  |  |
|   | ART DESTRICTION OF THE PARTY OF |
| F) What subject area are you currently pursuing?                                      | A SELECTION OF THE PARTY OF THE |
| a) Arts b) Commerce c) Science  | e 🗆  |
| d) Professional   |  |
|   |  |

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| . O Chian  | THE RESERVE AND THE PERSON NAMED IN COLUMN   |
|  |  |
| 6. Was your performance in accionate   |  |
| performance in assignments discussed w   | ith you?   |
| 4 - Every time   |  |
| 3 - Usually 2 - Occasionally/Sometimes   |  |
| of the state of th |  |
| 1 - Rarely   |  |
| 0-Never  |  |
|  |  |
| The institute 4.1  |  |
| The institute takes active interest in promoting opportunities for students.   | internship, student evolunge C. I.   |
| opportunities for students.  | The stadent exchange, field -visit   |
| 4 - Regularly  |  |
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|  |  |
| 3 - Very well  |  |
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| o-ivot at all  |  |
|  |  |
| The institution provides   |  |
| The institution provides multiple opportunities to learn 4 – Strongly agree  | and grow.  |
| 3 - Agree  | The second of th |
| 2 - Neutral  |  |
|  |  |

1 – Disagree

0- Strongly disagree

| 10. Teachers inform you about your expected con  | inetencies course outre 1                 |
|--|---|
| outcomes.  | apetencies, course outcomes and programme |
| 4 – Every time   |   |
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| 11. Your mentor door a second  |   |
| 11. Your mentor does a necessary follow-up with an a   | ssigned task to you.                      |
| 4 – Every time<br>3 – Usually  |   |
| No. 1 Control  |   |
| 2 – Occasionally/Sometimes<br>1 – Rarely   |   |
|  |   |
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|  |   |
| 3. The teachers adouble to the antique of the second secon |   |
| 3. The teachers identify your strengths and encou challenges.  | rage you with providing right level of    |
|  | a right level of                          |
| 4 - Fully V  |   |
| 3 – Reasonably 2 – Partially   |   |
| 1 – Slightly   |   |
| 0- Unable to   |   |
| o Chable to  |   |
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The state of the s

- LCD Projector did not have in college.

  Sound System atodid not have in college

  teacher are Paratrial



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| A) Please con   | firm this i       | s the first and | d only time | ou answer | this survey. |      |         |
|-----------------|-------------------|-----------------|-------------|-----------|--------------|------|---------|
| - a)            | Yes               |                 | b) No       |           |              |      |         |
| B) Age: 12      | C                 | ) College Na    | me: Maus    | yuson     | sorder       | usea | college |
| D) Gender:      | a) Femal          | e 🗆 b) Mal      | e 🗵         | c) Tran   | sgender      |      |         |
| E) What degree  | ee program        | are you pur     | suing now?  |           |              |      |         |
| a) Bac          | helor's           | 🖾 b) Mas        |             |           | c) MPhil     |      |         |
| d) Doc          | torate            | C e) Othe       | er (        | )         |              | 0-5  |         |
|                 |                   |                 |             |           |              |      | 1 2     |
| F) What subject | ct area are       | you currentl    | y pursuing? |           |              | 1182 |         |
| a) Arts         | The second second | b) Com          | merce       |           | c) Science   | 0    |         |
| d) Prof         | essional          |                 | e) Other: ( | )         | 224 1511     |      |         |

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| <ol> <li>Teachers inform you about your expected competencies, outcomes.</li> </ol>  | course outcomes and programm  |
|--|-------------------------------|
| 4 – Every time —   |                               |
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| <ol> <li>The teachers illustrate the concepts through examples and appl</li> <li>Every time</li> </ol>   | ications.                     |
| 3 - Usually ~  |                               |
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| 0 – Never  |                               |
|  |                               |
| The tenchano it att  |                               |
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| 4 – Fully  |                               |
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|  |                               |
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  - 2 Neutral
  - 1 Disagree
  - 0 Strongly disagree
  - 21. Give three observation / suggestions to improve the overall teaching learning experience in your institution.
    - a) Teacher are paintual
    - b) LCB prosoctor did not home un conveyo
    - c) sound system did not . Inoura in coelege

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## National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey Key Indicator - 2.7.1 Under Criterion II of Teaching – Learning and Evaluation

#### Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

| A) Please confin<br>a) Y                   | n this is the first | and only time you                 | ou answer this surv | ey.        |
|--|---------------------|-----------------------------------|---------------------|------------|
| B) Age: 19 45                              | C) College          | Name: Nawsq                       | hran Borden Ar      | en College |
| D) Gender: a)                              | Female Db)          | Male 🖂                            | c) Transgender      | 0          |
| E) What degree p<br>a) Bachel<br>d) Doctor | or's 🖾 b) 1         | pursuing now?  Master's   Other ( | c) MPhil            |            |
|  |                     | 7                                 | C) Science          |            |

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

| 1. | How much of the syllabus was covered in the class? 4-85 to 100%   |
|----|---|
|    | 3 - 70 to 84% ~   |
|    | 2-55 to 69%   |
|    | 1-30 to 54%   |
|    | 0-Below 30%   |
| 2. | How well did the teachers prepare for the classes?  4 -Thoroughly |

| 2. | How well did the teachers prepare for the classes |
|----|---|
|    | 4 -Thoroughly /                                   |
|    | 3 - Satisfactorily                                |
|    | 2 – Poorly  |

- 1 Indifferently 0 - Won't teach at all
- 3. How well were the teachers able to communicate?
  - 4 Always effective ~
  - 3 Sometimes effective
  - 2 Just satisfactorily
  - 1- Generally ineffective
  - 0- Very poor communication
- 4. The teacher's approach to teaching can best be described as
  - 4- Excellent
  - 3 Very good ~
  - 2 Good
  - 1 Fair
  - 0-Poor

| 5. Fairness of the internal evaluation process by  | the teachers.                                       |
|--|---|
| 4 – Always fair ~  |   |
| 3 − Usually fair ∽   |   |
| 2 – Sometimes unfair   |   |
| 1 – Usually unfair   |   |
| 0- Unfair  |   |
|  |   |
|  |   |
| 6. Was your performance in assignments discuss   | ed with you?  |
| 4 - Every time ~   |   |
| 3 – Usually  |   |
| 2 - Occasionally/Sometimes   |   |
| 1 - Rarely   |   |
| 0- Never   |   |
|  |   |
|  |   |
| 7. The institute takes active interest in prom   | oting internship, student exchange, field visit     |
| opportunities for students.  |   |
| 4 - Regularly V  |   |
| 3 – Often  |   |
| 2 – Sometimes  |   |
| 1 – Rarely   |   |
| 0- Never   |   |
| ? The teaching of the second o |   |
| 8. The teaching and mentoring process in your i  | nstitution facilitates you in cognitive, social and |
| emotional growth.  4 – Significantly   |   |
| 3 – Very well  |   |
| 2 – Moderately   |   |
| 1 - Marginally   |   |
| 0- Not at all  |   |
|  |   |
|  |   |
| The institution provides multiple opportunities  | to learn and grow                                   |
| 4 – Strongly agree   | and grow.   |
| 3 – Agree  |   |

2 - Neutral

1 – Disagree

0- Strongly disagree

| 10. Te  | achers inform you about your expected con  | mpetencies, course outcomes and programme |
|---------|--|---|
| ou      | tcomes.  |   |
|         | 4 − Every time ✓   |   |
|         | 3 – Usually  |   |
|         | 2- Occasionally/Sometimes  |   |
|         | 1 – Rarely   |   |
|         | 0- Never   |   |
|         |  |   |
|         |  |   |
| 11. Yo  | our mentor does a necessary follow-up with an  |   |
| 2000    | 4 – Every time   | assigned task to you.                     |
|         | 3 – Usually  |   |
|         | 2 - Occasionally/Sometimes   |   |
|         | l – Rarely   |   |
|         | The second secon |   |
|         | 0 - I don't have a mentor  |   |
| 12. The | e teachers illustrate the concents through   |   |
|         | e teachers illustrate the concepts through examp  4 - Every time   | ples and applications.                    |
|         | 3 - Usually ~  |   |
|         | 2 - Occasionally/Sometimes   |   |
|         | 1- Rarely  |   |
|         | 0 – Never  |   |
|         |  |   |
|         |  |   |
| 13. The | teachers identify your strengths and enco  | urage you with providing right lavel of   |
| cha     | mongos.  | providing right level of                  |
|         | 4 - Fully /  |   |
| 3 3     | 3 – Reasonably   |   |
|         | 2 - Partially  |   |
|         | 1 – Slightly   |   |
|         | 0- Unable to   |   |
| 14 Te   | achare are able to 11 110  |   |
| 14. 10. | achers are able to identify your weaknesses and  | help you to overcome them.                |
|         | 4 – Every time   3 – Usually   |   |
|         | 2 – Occasionally/Sometimes   |   |
|         | 1 - Rarely   |   |
| -0      | 0 – Never  |   |
|         |  |   |

| 15. The institution makes effort to engage students in the quality improvement of the teaching learning process. | e monitoring, review and continuous |
|--|-------------------------------------|
| 4 – Strongly agree ~  3 – Agree  |                                     |
| 2 - Neutral<br>1 - Disagree  |                                     |
| 0 – Strongly disagree  |                                     |

- 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
  - 4 To a great extent
  - 3 Moderate
  - 2 Some what
  - 1 Very little V
  - 0 Not at all
- 17. Teachers encourage you to participate in extracurricular activities.
  - 4 Strongly agree ✓
  - 3 Agree
  - 2 Neutral ~
  - 1 Disagree
  - 0 Strongly disagree
- 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
  - 4 To a great extent
  - 3 Moderate
  - 2 Some what
  - 1 Very little
  - 0 Not at all
- 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
  - 4 Above 90%
  - 3-70-89%
  - 2-50-69%
  - 1 30 49%
  - 0 Below 29%

- 20. The overall quality of teaching-learning process in your institute is very good.
  - 4 -Strongly agree
  - 3 Agree /
  - 2 Neutral
  - 1 Disagree
  - 0 Strongly disagree
  - 21. Give three observation / suggestions to improve the overall teaching learning experience in your institution.
    - a) Lcd. Projector did not have in college.
    - b) Sheat Sound system do not have in on college.
    - c) Teacher one punctual