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National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: **23**

C) College Name: **Maw Synram Border Area College (MBAC)**

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?

a) Arts ☒ b) Commerce ☐ c) Science ☐
d) Professional ☐ e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
 - 4 – 85 to 100%
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 - 3 – Satisfactorily ✓
 - 2 – Poorly
 - 1 – Indifferently
 - 0 – Won't teach at all
3. How well were the teachers able to communicate?
 - 4 – Always effective ✓
 - 3 – Sometimes effective
 - 2 – Just satisfactorily
 - 1 – Generally ineffective
 - 0 – Very poor communication
4. The teacher's approach to teaching can best be described as
 - 4 – Excellent ✓
 - 3 – Very good
 - 2 – Good
 - 1 – Fair
 - 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair ✓
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

6. Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes ✓
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly ✓
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well ✓
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree ✓
- 3 – Agree
- 2 – Neutral
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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4 – To a great extent ✓

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17. Teachers encourage you to participate in extracurricular activities.

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3 - Agree

2 - Neutral

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) I want to maintain or improve the to process of teaching.
- b) Availability of at least a minimum books required by by student in library.
- c) I want to suggest ~~that~~ that the institutions should have more positive programmes.

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21/02/19

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- a) To explain all the lesson.
- b) Strick the attendance
- c) Good Teaching.

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a) LCD Projector did not have in college.

b) Sound System ~~do~~ did not have in college

c) Teacher are part time

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a) Teacher are punctual

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Date - 21.2.2019

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